



Manor Farm Fruits – Strawberry Summer Pass

Terms & Conditions

1. Agreement & Eligibility

By purchasing a Strawberry Summer Pass (“Pass”) from Manor Farm Fruits (“we”, “us”, “our”), you agree to these Terms & Conditions. Children under 16 must be supervised by a responsible adult (18+) at all times while on site.

2. How the Pass Works

2.1 Your Strawberry Summer Pass grants you access to our Pick-Your-Own (PYO) fruit fields during the advertised 2026 summer season.

2.2 No booking is required. Simply arrive during our published opening hours and present your valid QR code on arrival for scanning. Last entry to our fruit fields is at 4.00pm and we close at 5.00pm, unless otherwise stated on our website.

2.3 The QR code must be shown on each visit and may not be shared, copied or transferred to another person.

2.4 If anyone attending with you does not hold a valid Strawberry Summer Pass, they must purchase an admission ticket online in advance to guarantee entry.

2.5 When sessions are fully booked online, we will not permit walk-in entry. All non-pass holders must have a valid pre-booked ticket for access.

2.6 The Pass does not guarantee fruit availability. Strawberries and all other fruit we grow are seasonal crops and availability depends on weather, growing conditions and demand.

3. What's Included

3.1 Your Pass entitles you to the benefits advertised at the time of purchase, which may include:

- Exclusive member discounts
- Early bird access to event tickets
- Member-only freebies
- Seasonal surprises and farm updates

3.2 All fruit picked must be paid for at the standard per-weight price unless otherwise stated as part of a specific promotion.

4. Event Exclusions

4.1 Please note this Pass is **NOT valid for special or seasonal events**, including but not limited to:

- Easter
- Berry Fest
- Pumpkin Fest
- Christmas events

4.2 The Strawberry Summer Pass is valid for our standard Pick Your Own offering only and does not include entry to ticketed festivals, themed events or separately priced experiences.

5. Membership Communications

5.1 By becoming a Strawberry Summer Pass member, you authorise Manor Farm Fruits to contact you using the details provided at checkout.

5.2 This may include communications about:

- Discounts and special offers
- Early bird access to events
- Freebies and loyalty rewards
- Farm news and seasonal updates

5.3 You may opt out of marketing communications at any time via the unsubscribe link in our emails. Essential operational messages relating to your Pass may still be sent where necessary.

6. Conduct & Safety

6.1 Manor Farm Fruits is a working farm with uneven ground and occasional machinery.

6.2 Suitable footwear must be worn.

6.3 Children must be supervised at all times.

6.4 We reserve the right to refuse entry or revoke a Pass without refund in cases of misuse, abusive behaviour, or breach of farm rules.

7. Refunds & Transfers

7.1 Passes are non-refundable and non-transferable.

7.2 We reserve the right to amend or withdraw the Pass scheme if required due to circumstances beyond our control (including severe weather or crop failure).

8. Data Protection

Your personal information will be processed in accordance with our Privacy Policy.

9. Changes to these Terms

We may update these Terms & Conditions from time to time. The latest version will always be available on our website.